

How to View Payment History



Family Portal

Welcome to the Best Starts for Kids Child Care Subsidy Family Portal

Here enrolled families have access to reauthorization application. Use the Sign In option above to access it now.

Families interested in the Best Starts Subsidy program will also have access to completing a short Interest Form. (This function is scheduled to open early 2025 and is not yet available.)

If you have questions or need support, please call or text the Best Starts Subsidy Family Access and Support Team at (206) 208-6865, or send us an email at support@BSKchildcare.org. We have access to interpretation services for incoming and outgoing phone calls.

Thank you.

Complete An Interest Form

Coming Early 2025, not yet available.

For families not currently enrolled in the Best Starts Subsidy program.

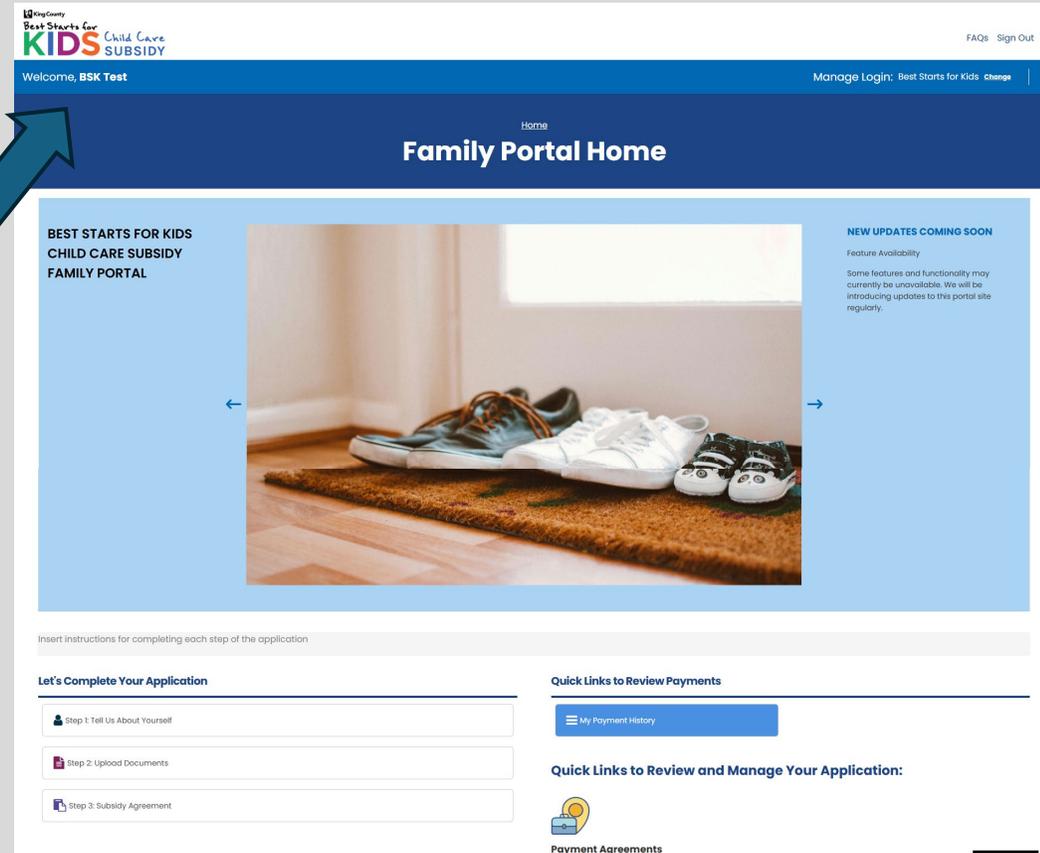
Clicking on the link https://prod.caseworthy.com/CCR_Prod.portalnew will take you directly to this page.

Please select SIGN IN.

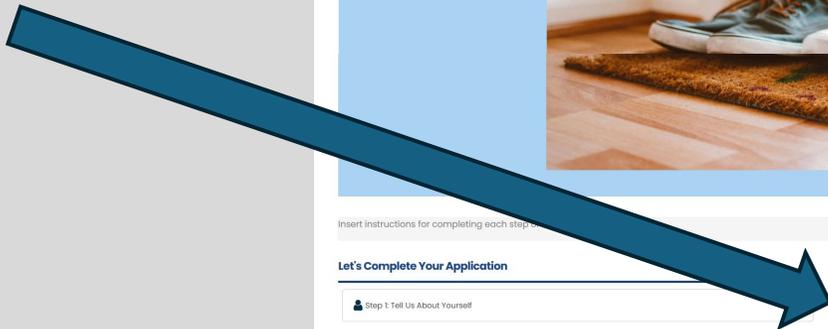
Family Portal “Home” Page

Once you’ve logged in, there is a HOME welcoming page that looks like this.

The name of the Head of Household will show here.



Select
MY PAYMENT HISTORY



King County
Best Starts for Kids Child Care
KIDS SUBSIDY

Welcome, BSK Test

Manage Login: Best Starts for Kids Change

Home
Family Portal Home

**BEST STARTS FOR KIDS
CHILD CARE SUBSIDY
FAMILY PORTAL**

NEW UPDATES COMING SOON
Feature Availability
Some features and functionality may currently be unavailable. We will be introducing updates to this portal site regularly.

Insert instructions for completing each step.

Let's Complete Your Application

- Step 1: Tell Us About Yourself
- Step 2: Upload Documents
- Step 3: Subsidy Agreement

Quick Links to Review Payments

- My Payment History

Quick Links to Review and Manage Your Application:

- Payment Agreements

Clicking on MY PAYMENT HISTORY brings up this screen.

Welcome, **BSK Test** Manage Login: Best Starts for Kids [Change](#)

[Home](#) | [My Families Subsidies and Payment History](#)

Filters

📍 All payment amounts are listed by the month of care the subsidy payment was issued for. Payments appear on this list once they are sent to the finance department for payment. When fresh payment information is listed, please allow for 5-7 business days for processing and an additional 2 business days for funds to be available at your financial institution, payments may take an additional time during holidays and company closures.

Child Name

Date Range through

CHILD NAME	BEGIN - END DATES	PROVIDER NAME	DATE SENT TO FINANCE	PAYMENT AMT
Test, BSK Child	10/1/2024 - 10/31/2024	A 4 Apple Learning Center		\$2,639.00
Test, BSK Child	9/1/2024 - 9/30/2024	A 4 Apple Learning Center	12/12/2024	\$0.00
Test, BSK Child	7/1/2024 - 7/31/2024	A 4 Apple Learning Center		\$2,375.00

1

Results Per Page

Child's Name shows as:

Last name,
First name

Shows full or partial month care subsidy payment is for

Shows name of child care provider or program paid

Date payment approved by billing team and sent to finance team

Amount of child care subsidy paid to listed provider

CHILD NAME	BEGIN - END DATES	PROVIDER NAME	DATE SENT TO FINANCE	PAYMENT AMT
Test, BSK Child	10/1/2024 - 10/31/2024	A 4 Apple Learning Center		\$2,639.00
Test, BSK Child	9/1/2024 - 9/30/2024	A 4 Apple Learning Center	12/12/2024	\$0.00
Test, BSK Child	7/1/2024 - 7/31/2024	A 4 Apple Learning Center		\$2,375.00

1

English

CHILD NAME	BEGIN - END DATES	PROVIDER NAME	DATE SENT TO FINANCE	PAYMENT AMT
Test, BSK Child	10/1/2024 - 10/31/2024	A 4 Apple Learning Center		\$2,639.00
Test, BSK Child	9/1/2024 - 9/30/2024	A 4 Apple Learning Center	12/12/2024	\$0.00
Test, BSK Child	7/1/2024 - 7/31/2024	A 4 Apple Learning Center		\$2,375.00

1

Results Per Page

English

Child's name is:
BSK Child Test

Subsidy Payments are for the months of July, Sept, & October

All payments in this example were sent to A 4 Apple Learning Center

Because this was a "fake" child, some rows lack a date here

Payment amount will not show as "\$0" as it does in our testing environment sample

Please note these details regarding DATE SENT TO FINANCE.



Welcome, **BSK Test** Manage Login: Best Starts for Kids [Change](#)

[Home](#) | [My Families Subsidies and Payment History](#)

v^ Filters

💡 All payment amounts are listed by the month of care the subsidy payment was issued for. Payments appear on this list once they are sent to the finance department for payment. When fresh payment information is listed, please allow for 5-7 business days for processing and an additional 2 business days for funds to be available at your financial institution, payments may take an additional time during holidays and company closures.

All Best Starts Subsidy payments, for care provided from July 1, 2024 and forward, for all children in the family will show in this section below the blue “search” space.

Welcome, **BSK Test** Manage Login: Best Starts for Kids [change](#)

Home | My Families Subsidies and Payment History

Filters

All payment amounts are listed by the month of care the subsidy payment was issued for. Payments appear on this list once they are sent to the finance department for payment. When fresh payment information is listed, please allow for 5-7 business days for processing and an additional 2 business days for funds to be available at your financial institution, payments may take an additional time during holidays and company closures.

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Test, BSK Child	7/1/2024 - 7/31/2024	A 4 Apple Learning Center		\$2,375.00

1 Results Per Page

To view only subsidy payments that meet certain criteria, use the SEARCH function.

Enter the dates of care you wish to see payment for and/or the child's name.

Then, select SEARCH.

Filters

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Child Name

Date Range through

CHILD NAME	BEGIN - END DATES	PROVIDER NAME	DATE SENT TO FINANCE	PAYMENT AMT
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When entering the child's name the following searches will return a result:

- First Name
- Last Name
- Last Name, First Name

No result will appear for:

- **First Name Last Name**



ⓘ All payment amounts are listed by the month of care the subsidy payment was issued for. Payments appear on this list once they are sent to the finance department for payment. When fresh payment information is listed, please allow for 5-7 business days for processing and an additional 2 business days for funds to be available at your financial institution, payments may take an additional time during holidays and company closures.

Child Name

Date Range through

CHILD NAME BEGIN - END DATES PROVIDER NAME DATE SENT TO FINANCE PAYMENT AMT

Searches can also be done by date.

The search will be for the date of the month of care.

We do not currently have the ability to search by the date payment was processed.

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Child Name

Date Range through

🔍 Search

CHILD NAME	BEGIN - END DATES	PROVIDER NAME	DATE SENT TO FINANCE	PAYMENT AMT
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Here's how to log into the FAMILY PORTAL

Please refer to this section if you have troubles after going to:

https://prod.caseworthy.com/CCR_Prod.portalnew , the log-in page for the family portal.

Logging in to the Family Portal

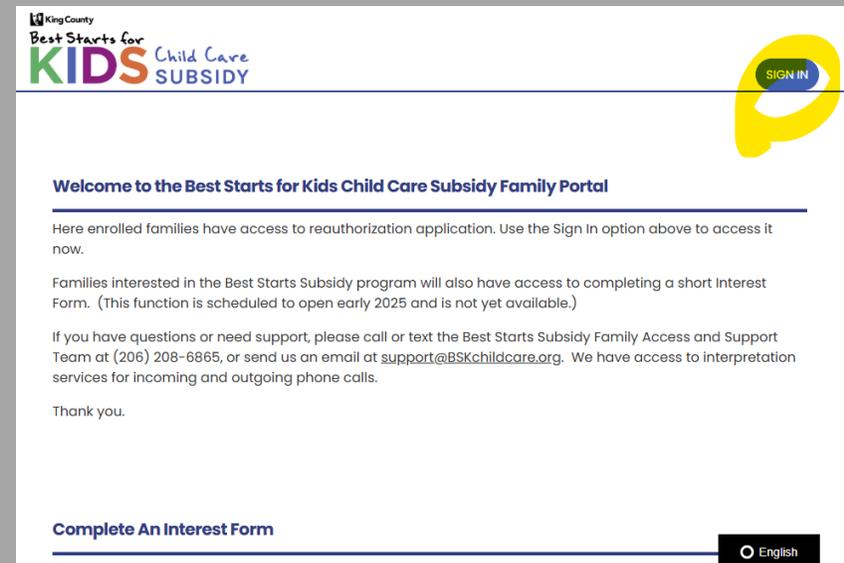
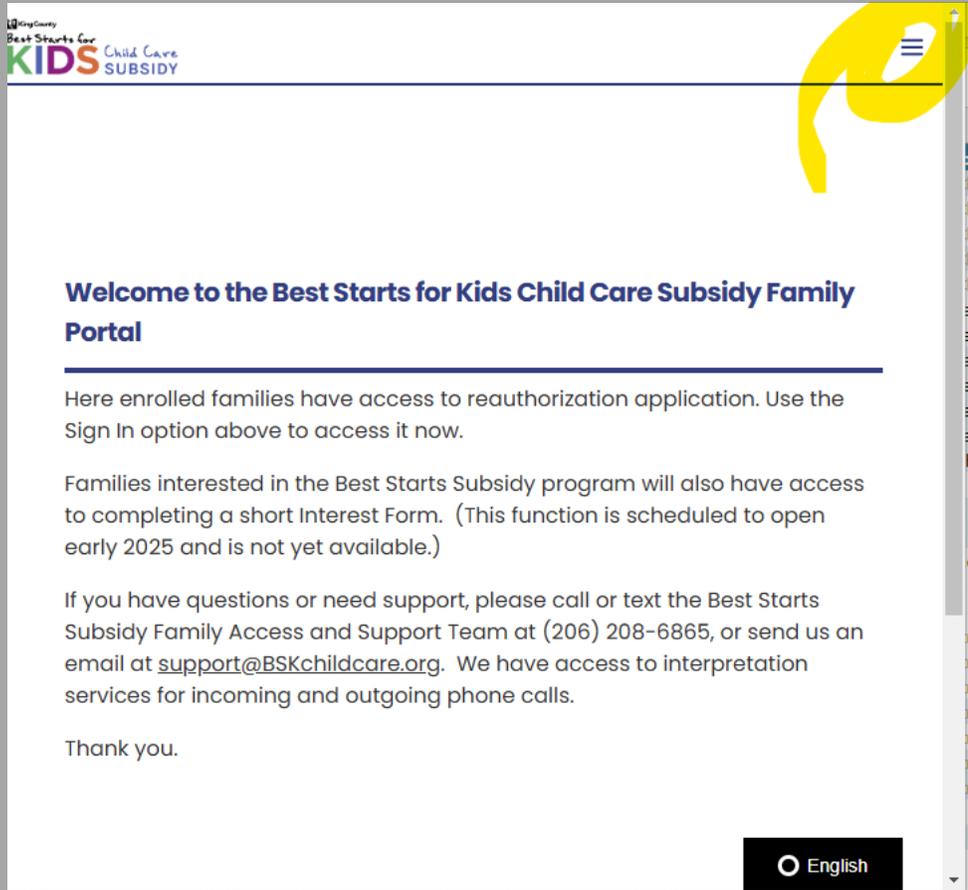
This is the section to support those who may be having troubles logging into the Family Portal

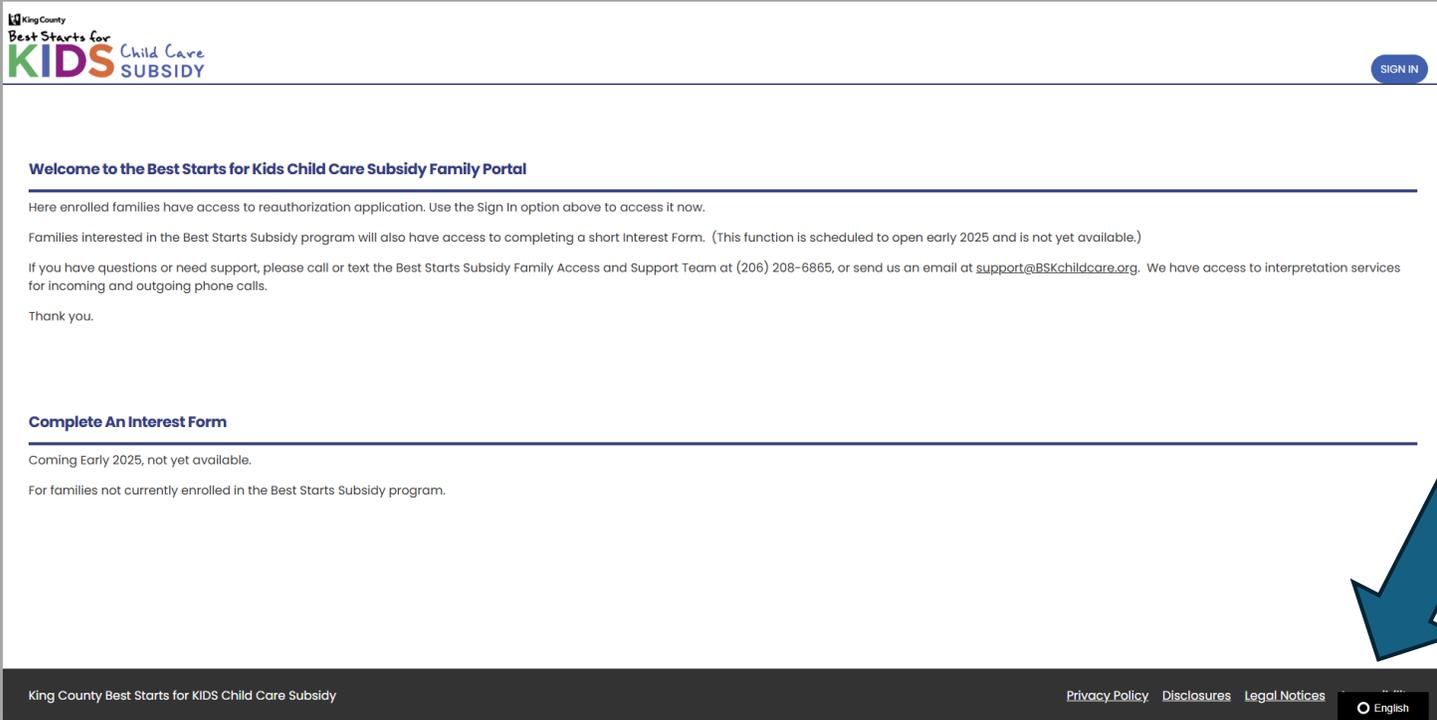


Signing In

Your screen will look similar to one of these images depending on what device you are using and which route you took to signing in.

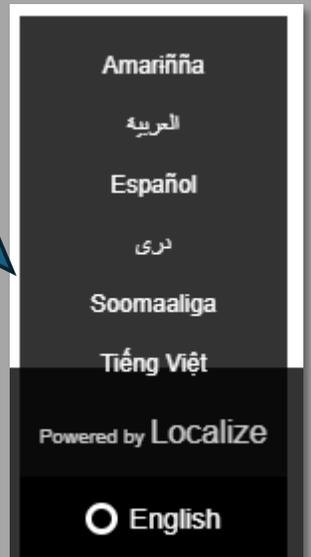
Click on either the 3 lines or where it says SIGN IN





You can change the preferred language by clicking where it says ENGLISH in the lower right-hand corner

These are the available languages



This takes you to a sign-in page used by both families and providers.

Your USERNAME is the email address you used to sign-in when completing your reauthorization application. Your password will be the password you set.

If you've forgotten the password you created, please select FORGOT PASSWORD and set a new password.

The screenshot shows the login page for King County's Best Starts for Kids Child Care Subsidy. At the top left is the logo with the text "King County Best Starts for KIDS Child Care SUBSIDY". At the top right is a "SIGN IN" button. The main heading is "Family & Provider Log-In". Below this, there is a paragraph of instructions: "FAMILIES: Please note that the username is the email address listed as the primary account for the applicant / head of household. PROVIDERS: Your username is the email address, listed with Best Starts Subsidy, for your child care program." There are two input fields: "Username" and "Password", each with a placeholder of the same name. Below the fields is a "Log In" button. At the bottom left, there are links for "Forgot Password?" and "Need Help?". At the bottom right, there is a language selector showing "English" selected.

Starts Subsidy, for your child care program.

Username

Goodmorning@yahoo.com

Password

.....

Log In

[Forgot Password ?](#) | [Need Help ?](#)

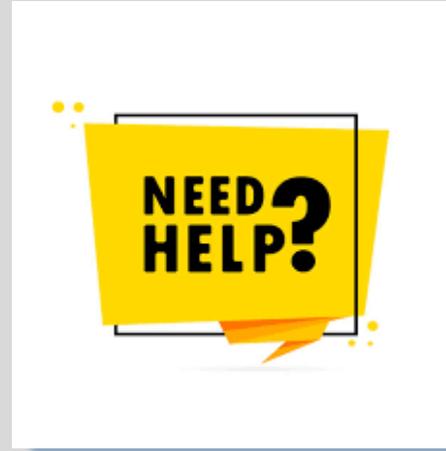
This example uses a fake family.

Head of Household is:
BSK Test

User Name:
[Goodmorning@yahoo.com](#)

Select LOG IN

The password is the same one used to complete the reauthorization application.



If you have any questions, please reach out to the team of Family Access and Support Navigators at support@bskchildcare.org or (206) 208-6865.